

Call for Papers

The 5th PUBSIC (Innovation in Public Services and Public Policy) Conference

23rd – 24th January or 30th – 31st January 2020

Date to be confirmed by June 2019

Faculty of Social Sciences, University of Stavanger, Norway



Innovation is often articulated as a panacea for addressing social and economic problems in the modern world. However the models of innovation that are posed in this context both have often drawn from private sector experience in an undifferentiated way that conflates the manufacturing of products with the delivery of services, and have not taken into account the distinctive characteristics of public rather than private services. In recent years this has begun to evolve, with an important body of research and knowledge on public service innovation (PSI) emerging. Previous PUBSIC Conferences have now taken place in Shanghai, Budapest, Lillehammer and Milan over the past four years. *The 5th PUBSIC Conference will now take place at the University of Stavanger, Norway in January 2020 – the final dates will be confirmed by June 2019.*

Call for papers

To continue this dialogue and to build upon this evolving body of knowledge we would invite you to participate in the 5th PUBSIC Conference to be held at the University of Stavanger in beautiful southern Norway. The city and region are an outstanding venue for this conference. Stavanger has Norway's second largest airport when it comes to international air traffic. To/from Stavanger International Airport Sola, there are direct flights from more than 60 destinations in Norway and abroad.

<https://www.visitnorway.com/places-to-go/fjord-norway/the-stavanger-region/>



The International Scientific Committee invites paper submissions across the following themes, in the form of a **500 word abstract**:

- Value creation, co-production and PSI
- Co-design and the role of citizens/service users in PSI
- Behavioural public administration and PSI
- The third and non-profit sector and PSI
- PSI and ICT/digital technology (including the use of Big Data)
- Collaboration and open innovation
- The contingencies of effective PSI
- PSI and learning in public service organisations
- Social enterprise, social entrepreneurship, and PSI
- Managing and evaluating PSI
- Human resources issues and perspectives on PSI
- Political dimensions of PSI
- Innovation in public policy and in public policy processes
- The 'dark side' of PSI
- Public – private partnerships and PSI
- The governance of risk in PSI.

ABSTRACT SUBMISSION PROCESS: *Paper abstracts should be submitted through the conference website (www.uis.no/PUBSIC2020) by 20th September 2019.* They will be reviewed by the International Scientific Committee and decisions notified to authors by **15th October 2019.** *Papers are welcome from both experienced and new/doctoral students and of both an empirical and theoretical nature.*

Registration deadline 10. November

International Scientific Committee

Ann Karin Tennås Holmen [Co-Chair], Stephen P Osborne [Co-Chair] (University of Edinburgh, Frances Berry (Florida State University), Sandford Borins (University of Toronto), Taco Brandsen (Nijmegen University, Ricardo Gomes (University of Brasilia), Kerry Brown (Curtin University), Russ Glennon (Nottingham Trent University), Gyorgy Hajnal (Corvinus University, Budapest), Deneen Hatmaker (University of Connecticut), Toshihiko Ishihara (Kwansei Gakuin University) Yijia Jing (Fudan University), Greta Nasi (Bocconi University, Milan), Rolf Ronning (Norway Inland University of Applied Sciences), Madeline Powell (University of Sheffield), Eva Sorenson (Roskilde University), Jari Stenvall (University of Tampere), Isabel Vidal (University of Barcelona), Richard Walker (City University of Hong Kong), Kai Wegrich (Hertie School, Berlin)

For further information on PUBSIC contact either Stephen P Osborne stephen.osborne@ed.ac.uk or Ann Karin Tennås Holmen annkarin.holmen@uis.no