

**The Institute of Public
Administration of
Canada**

This e-newsletter is a service available exclusively to IPAC members.

For comments or suggestions please email gkhoury@ipac.ca

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1. The theme of the 2006 IPAC Award for Innovative Management is "Sharing Governance: Citizens, Partners, and Networks."

The theme encompasses a wide range of projects and programs such as citizen consultation/engagement/dialogue, public-private and other collaborative arrangements, electronic government, citizen-centred service etc. the deadline for submissions is March 31, 2006. Details regarding submissions can be found at <http://www.ipac.ca/awards/innovation/index.html> or [click here](#).

2. The IPAC Study Team on Municipal Performance Management led by Thomas Plant of the City of Vaughan, has delivered its report.

Entitled "From Measuring to Managing Performance: Recent Trends in the Development of Municipal Public Sector Accountability." This report will interest anybody concerned with performance management systems. It examines the process of assessing and improving performance in local government operations, the roles of elected officials and citizens in performance measurement and reporting, and provides a comparative evaluation of eleven case studies. To conclude, it proposes an interesting empowerment-learning model of performance management. Members of the Study team also included Prof. Carol Agocs (University of Western Ontario), Prof. Emmanuel Brunet-Jailly (University of Victoria) and Janine Douglas (City of Mississauga). To download, [click here](#) or go to http://www.ipac.ca/pubs/new_directions/index.html

3. Citizens First 4 released.

IPAC and the Institute for Citizen-Centred Service have published the fourth instalment of this path-breaking project. Based on a survey of almost 7000 Canadians, the study is filled with insights on what Canadians expect in terms of service from their governments. Citizens First 4 is available for sale and can be ordered on-line at <http://www.ipac.ca/store/products.html> or [click here](#).

4. IPAC is organizing a conference in October 2006 on the theme of "9/11 + 5: Managing Canadian-American Relations in the New Century" and welcomes proposals for presentations.

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The objective of the conference is to explore the impact the events of 9 September 2001 have had on Canadian-American relations and to consider how the relationship will develop in the next five, ten and twenty years. For details, please consult http://www.ipac.ca/research/calls_for_papers/index.html or [click here](#).

5. "Leadership Lessons of Deputy Ministers."

IPAC continues its exploration of public sector leadership with an event in Toronto on April 20-21, 2006. This two-day conference will bring together deputy ministers and scholars from across Canada who will explore the nature of public sector leadership in action. Don't miss it! On-line registration will be available in the next few days.

6. "Responding to Gomery"

Did you miss the IPAC-Carleton University summit held on November 15 in Ottawa? You can view any and all of the presentations from the comfort of your own desk via video stream. It's easy and inexpensive and will prove a great resource for some in-house learning or for teaching in universities and colleges. (IPAC members get a 25 % discount-- use code Xm5J2e to identify yourself as a member.) For details, go to: It's easy and inexpensive and will prove a great resource for some in-house learning or for teaching in universities and colleges. For details, go to:

<http://training.creativityplus.com/main/ipac/index.asp> or [click here](#).

7. IPAC in Tanzania.

In December, IPAC Vice-President Wynne Young (Saskatchewan Deputy Minister of Community Resources and Employment) and Ann Masson (Director, IPAC International Programs) will work with the Tanzanian President's Office to assist in designing a mechanism to handle grievances and complaints in government ministries, departments and agencies. The problems to be addressed include systemic corruption, abuse of power and other unethical practices which affect the government's capacity to achieve social and economic objectives, undermine government legitimacy, and erode confidence in the rule of law and respect for the Constitution.

8. IPAC and the United Nations Framework Convention on Climate Change.

Peter Melnychuk, IPAC's Program Director for Caspian Basin GHG emissions reduction training program (CTP), will be making a presentation to the International Carbon Projects Matchmaking Forum at the United Nations Framework Convention on Climate Change this month. Peter will report on how the CTP has strengthened the capacity of Kazakhstan, Uzbekistan and Azerbaijan to reduce greenhouse gas emissions and create an environment more conducive to investment and development.

9. Curious about what your colleagues think?

Why not propose the next IPAC Poll question by emailing your suggestion to George Khoury, IPAC's Director of Marketing and Membership gkhoury@ipac.ca. The question should be clear requiring a closed end answer (ie yes/no).